

CMR-AIMOS Compatibility Matrix

CMR Release	AIMOS Release		
	V4.10.0	V4.50.0	V4.70.0
V2.0.1	Yes ¹	N.A.	N.A.
V2.1.0	Yes ¹	Yes	N.A.
V2.10.1	Yes ¹	Yes	Yes
V2.11.1	N.A.	Yes	Yes

1. When AIMOS SNMPv3 Patch (sw-18359) is installed

General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.
- For cases where AIMOS and CMR release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.
- Consult CMR software release notes for AIMOS related guidelines and issues addressed in a specific CMR software release.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7 +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8-17:00 (UTC +1) +800 73732837 (Toll free for parts of EMEA and Australia)
+49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).

