ION-M-AIMOS Compatibility Matrix

ION-M Release	AIMOS Release		
	V4.10.0	V4.50.0	V4.70.0
V10.12.0	Yes	N.A.	N.A.
V11.0.2	Yes	Yes	N.A.
V12.0.0	Yes	Yes	Yes
V12.20.0	No	No	Yes

General Notes

- Matrix entries for software which has not yet been released (indicated in gray) are per plan and subject to change without notice.

- For cases where AIMOS and ION-M release dates are very far apart, this specific combination has not been tested, as indicated by a value of N.A. in the table.

- Consult ION-M software release notes for AIMOS related guidelines and issues addressed in a specific ION-M software release.

To Contact Technical Support

Telephone Helplines: Call one of the Telephone Helpline numbers listed below to get live support, 24 hours a day.

24X7 +1 888-297-6433 (Toll free for U.S. and Canada)

EMEA 8-17:00 +800 73732837 (Toll free for parts of EMEA and Australia)
(UTC +1) +49 909969333 (Toll charge incurred)

Calls to an EMEA Helpline outside of the 8:00 to 17:00 time frame will be forwarded to the 24x7 Helpline.

Online Support: Click the link or scan the QR code to submit tickets using the online [Technical Support Form](#).